

## READING BOROUGH COUNCIL

### REPORT BY EXECUTIVE DIRECTOR SOCIAL CARE AND HEALTH

<b>TO:</b>	ADULT SOCIAL CARE, CHILDREN'S SERVICES AND EDUCATION COMMITTEE		
<b>DATE:</b>	30 MARCH 2021	<b>AGENDA ITEM:</b>	11
<b>TITLE:</b>	ADULT SOCIAL CARE PERFORMANCE REPORT MARCH 2021		
<b>LEAD COUNCILLOR:</b>	COUNCILLOR JONES COUNCILLOR HOSKIN	<b>PORTFOLIO:</b>	ADULT SOCIAL CARE HEALTH, WELLBEING & SPORT
<b>SERVICE:</b>	ADULT SOCIAL CARE	<b>WARDS:</b>	
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#### 1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1 This report outlines the key areas of performance of Adult Social Care during 2019-2020 which is based on performance against the national Adult Social Care Outcomes Framework (ASCOF) dataset which is monitored annually. The framework measures how well care and support services achieve the outcomes that matter most to people. It is important as it is used both locally and nationally to set priorities for care and support, measure progress and strengthen transparency and accountability.
- 1.2 Key highlights include Reading's high performance compared to other Local Authorities with regard to the number of older people newly admitted to Residential and Nursing Care homes and the number of people with Learning Disabilities living in their home or with their family. Reading performed less well in the measure of the number of people aged 18-64 newly admitted to Residential and Nursing Care homes and the number of people using a Direct Payment to pay for their care and support.
- 1.3 An overview of performance for Reading Adult Social Care against all ASCOF Measures in 2019-2020 as well as an update on current Performance is included in Appendix 1.
- 1.4 An Action Plan addressing the areas for development for two key performance targets as outlined above is presented in Appendix 2.
- 1.5 A visual representing a snapshot of Adult Social Care Performance on a Page for 2019-20 is reflected in Appendix 3.

## 2. RECOMMENDED ACTION

- 2.1 That the Adult Social Care, Children’s Services and Education Committee:
- Note the performance of Adult Social Care in Reading for 2019-20 against similar Councils, the South East and the national Adult Social Care Outcomes Framework (ASCOF) indicators
  - Endorses the associated Action Plan to address 2 key areas of development.

## 3. POLICY CONTEXT

- 3.1 The Adult Social Care Outcomes Framework (ASCOF) is published annually, usually in October but was delayed due to COVID-19, and instead published on 10<sup>th</sup> December 2020. It is based on statutory returns completed by Adult Social Care in the previous April and May. These include the Short and Long Term Support (SALT) return, the Adult Social Care Survey (ASCS) and the Survey of Adult Carers in England (SACE).
- 3.2 THE ASCOF measures allow a comparison of the Council alongside other Local Authorities in the South East, England and additionally our CIPFA (Chartered Institute of Public Finance Accountants) new Statistically similar neighbours i.e. Bedford, Bracknell Forest, City of Bristol, Coventry, Milton Keynes, Newcastle-upon-Tyne, Peterborough, Portsmouth, Slough, Southampton, Swindon, Thurrock, Trafford, Warrington, York.

## 4. PERFORMANCE IN 2019-20

- 4.1 Whilst the full framework analysis is included in Appendix 1, below we have selected 2 areas where performance was good in 2019-20 and a further 2 areas where we need to focus on improvements.

### 4.2 LONG-TERM NEEDS OF OLDER ADULTS (AGE OVER 65) MET BY ADMISSION TO RESIDENTIAL AND NURSING CARE HOMES

- 4.2.1 Following a continued focus on supporting people to be independent in their own homes in line with Reading’s “home first” approach, Adult Social Care continued to ensure that the number of older people (age 65+) placed in residential and nursing care homes last year was reduced. This strong performance has continued into this year, and we now have the 2nd lowest rate of new admissions to residential and nursing homes in the South East

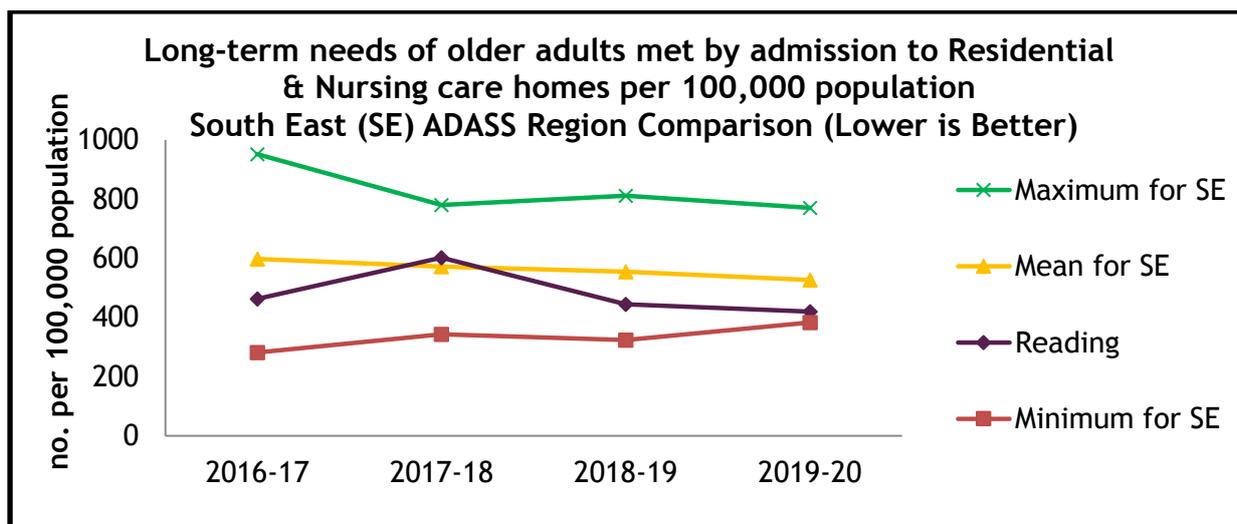
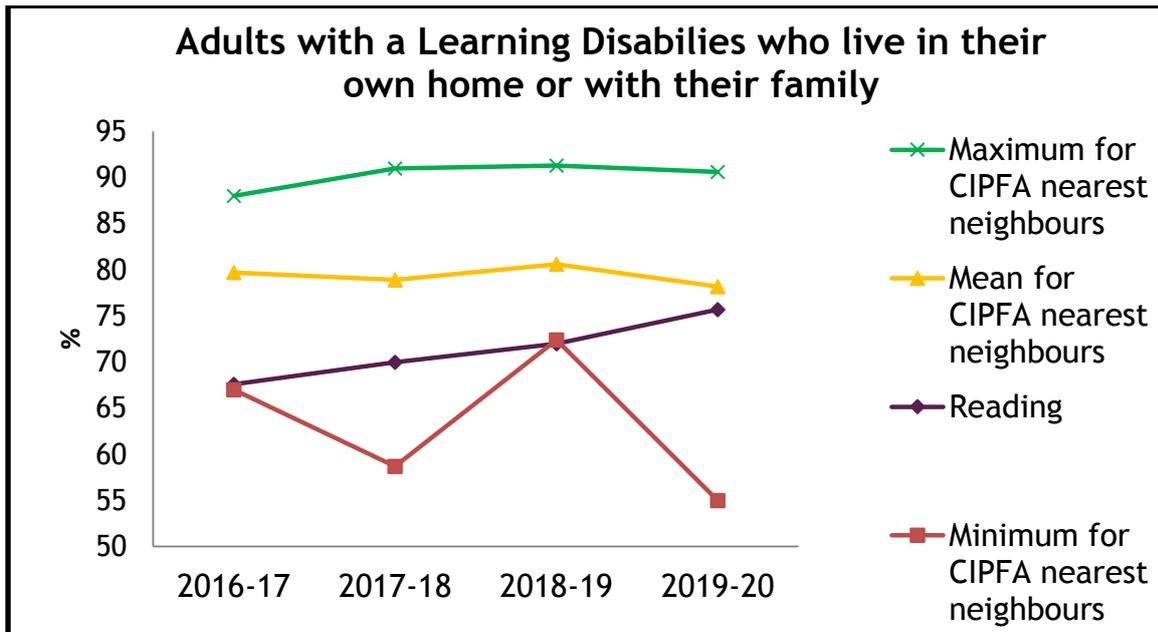


Table 1: Table 1 shows comparison of numbers of admissions to Residential and Nursing homes per 100,000 of population age 65+ against all Local Authorities in the South East.

### 4.3 THE PROPORTION ADULTS WITH A LEARNING DISABILITY WHO LIVE IN THEIR OWN HOME OR WITH FAMILY

4.3.1 We continue to work with people with a Learning Disability to ensure they are living in settled accommodation, ensuring that as far as possible people live in their own home or with their family

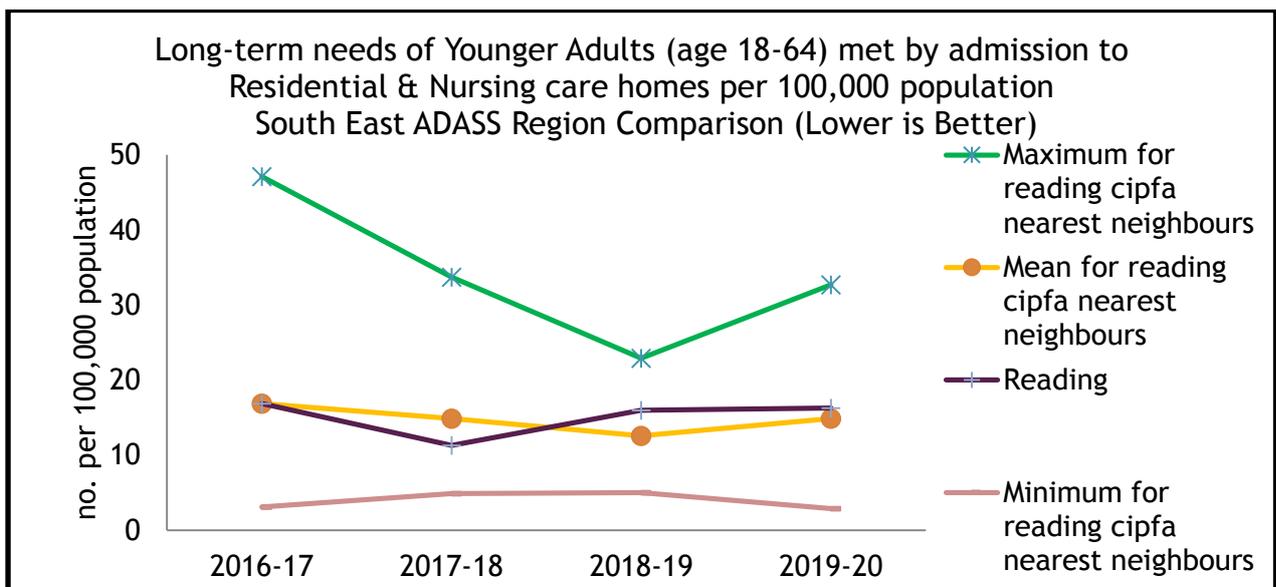


**Table 2:** Compares Reading with our CIPFA (the Chartered Institute of Public Finance Accountants) Near Statistical Neighbours for ASCOF Measure 1G measure

**4.4 LONG-TERM NEEDS OF YOUNGER ADULTS (AGE 18-64) MET BY ADMISSION TO RESIDENTIAL AND NURSING CARE HOMES**

4.4.1 Despite concentrated focus on keeping people in their own homes, there was a very slight increase in the number of younger people placed in residential and nursing care homes last year. This was due to a lack of alternative options available to meet the needs of younger people and equates to 15 people a year in total.

4.4.2 Work on producing an Accommodation Strategy for vulnerable adults will continue this year with a focus on sourcing alternative accommodation for younger adults



**Table 3:** Compares Reading with our CIPFA Near Neighbours for ASCOF Measure 2A1

**4.5 INCREASE USE OF DIRECT PAYMENTS**

4.5.1 Direct Payments have increased by 71% since 2016/17, from 12.1% to 20.7%. Whilst Direct Payments remains a priority for Adult Social Care, the lack of alternative services available to meet people's

needs beyond the Council commissioned services has resulted in a slower uptake. The Personal Assistant (PA) Market Development Transformation Project has started to increase the number of people employing PAs

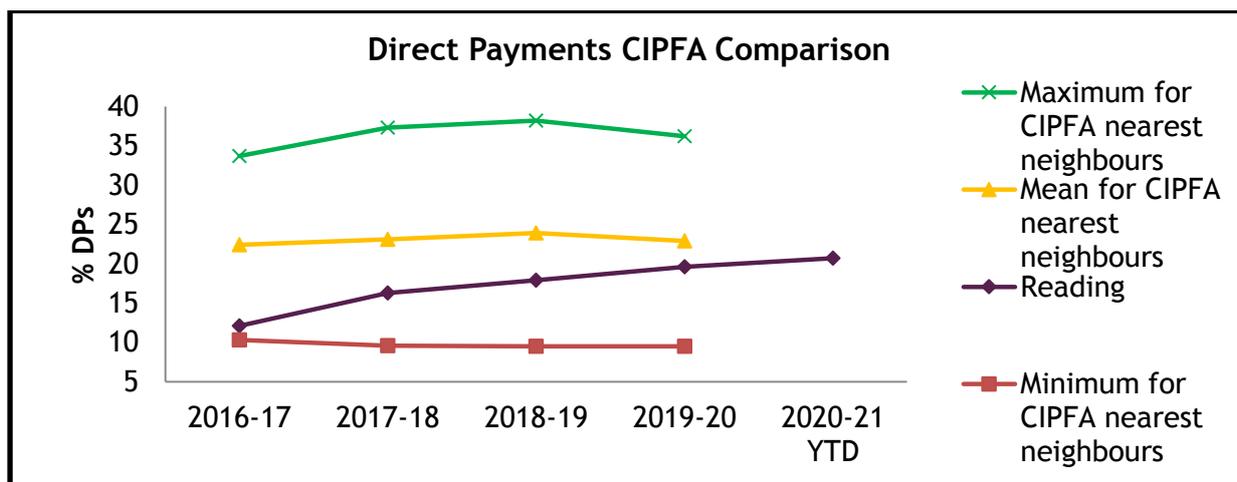


Table 4: Compares Reading with our CIPFA Near Neighbours for ASCOF Measure 1C2A

4.6 Further comparisons of all Adult Social Care Outcomes Framework measures can be found in Appendix 1

4.7 Appendix 2 details the action plan we have created to address the two areas for development.

## 5. CONTRIBUTION TO STRATEGIC AIMS

5.1 This report contributes to the Corporate Plan Priority 3: To protect and enhance the lives of vulnerable adults and children, by ensuring appropriate oversight of Adult Social Care performance.

## 6. ENVIRONMENTAL AND CLIMATE IMPLICATIONS

6.1 The performance presented in this report supports this ambition. By helping to keep people in their own home, we contribute to reduced emissions as people will not have to travel to visit their relatives in alternative accommodation.

6.2 Ensuring a suitable provision of Extra Care Sheltered housing means that people are moving from larger housing into modern, energy efficient accommodation.

## 7. COMMUNITY ENGAGEMENT AND INFORMATION

7.1 Extensive engagement is undertaken to gather the views of individuals in relation to the performance measures presented in this report. In 2019-20 we sent surveys to 780 service users as part of the Annual Adult Social Care Survey (ASCS). In 2018-19 we sent surveys to 540 Adult Carers in Reading for the biennial Survey of Adult Carers (SACE). The responses were collated by the Council's Adults Performance & Data team and submitted to NHS Digital and subsequently the national dataset is published in October each year. These surveys form part of the mandated national Adult Social Care data returns

## 8. EQUALITY IMPACT ASSESSMENT

The contents of this report is for information only and is not considered to impact on equality as there are no service changes proposed.

## 9. LEGAL IMPLICATIONS

9.1 There are no legal implications of this report.

## 10. FINANCIAL IMPLICATIONS

10.1 There are no financial implications of this report.

## 11. BACKGROUND PAPERS

11.1 The national 'Measures from the Adult Social Care Outcomes Framework, England, 2018-19 Report' and associated Datasets can be found here [Measures from the Adult Social Care Outcomes Framework, England 2019-20 - NHS Digital](#)

APPENDIX 1: ADULT SOCIAL CARE PERFORMANCE INCLUDING ADULT SOCIAL CARE OUTCOMES FRAMEWORK (ASCOF) MEASURES FOR 2019-20

APPENDIX 2: ADULT SOCIAL CARE ACTION PLAN TO ADDRESS TWO KEY PERFORMANCE TARGETS

APPENDIX 3: ADULT SOCIAL CARE PERFORMANCE ON A PAGE 2019-20