

# Adult Social Care Supporting Reading Residents

April 2019 to March 2020



**23,218**

Adult social care enquiry phone calls to Reading Borough Council contact centre

The Advice & Wellbeing Hub helps people with short term support

**75%**

given support & signposted to other help in the community

**15%**

helped with intervention through a short term crisis

**6%**

assessed for ongoing support



**507**

Disabled residents issued with a Blue Badge



**727**

Residents given help with short term care needs (reablement) helping them home from hospital



**655**

Full Assessments completed



**18**

Younger people newly admitted to a care home

**88**

Older people admitted to a care home

Keeping people safe



**929**

safeguarding concerns investigated

Ongoing care

**2054**

residents supported



**568**

in care homes

**1486**

in the community

*Thank you for being the only one to think not just of my mum, who you were brill with, but also helping me along the way*

**468**

People with a Learning Disability were supported...



**1103**

Physical Support



**305**

Mental Health Support



**120**

Memory and Cognition Support

*Just wanted to drop you an email to thank you for all you have done for Mum. You have listened to Mum's needs and ensured she has got the support and equipment to make her life easier and happier.*



Shared Lives Scheme, works like fostering - adults with learning or physical disabilities, mental health needs or older people supported in their Shared Lives carer's home.

**49** people supported

**8** carers supported