

READING BOROUGH COUNCIL

REPORT BY EXECUTIVE DIRECTOR OF ADULT SOCIAL CARE & HEALTH

TO:	Adult Social Care, Children's Services and Education Committee		
DATE:	31st MARCH 2022		
TITLE:	ADULT SOCIAL CARE PERFORMANCE REPORT - 2020/2021		
LEAD COUNCILLOR:	COUNCILLOR ENNIS COUNCILLOR HOSKIN	PORTFOLIO:	ADULT SOCIAL CARE HEALTH, WELLBEING & SPORT
SERVICE:	ADULT SOCIAL CARE	WARDS:	
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1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1 This report outlines the key areas of performance of Adult Social Care during 2020-21 which is based on performance against the national Adult Social Care Outcomes Framework (ASCOF) dataset which is monitored annually. The framework measures how well care and support services achieve the outcomes that matter most to people. It is important as it is used both locally and nationally to set priorities for care and support, measure progress and strengthens transparency and accountability.
- 1.2 Key highlights include Reading's high performance compared to other Local Authorities for the number of people who received Reablement after discharge from hospital and people needs being met without the need for receiving long term support, following a short-term intervention. Reading performed less well in the measure of the number of people aged 18-64 newly admitted to Residential and Nursing Care homes, and the number of people using a Direct Payment to pay for their care and support needs.
- 1.3 An overview of performance for Reading Adult Social Care against all ASCOF Measures in 2020-2021 as well as an update on current Performance (as of January 2022) is included in Appendix 1.
- 1.4 A visual, representing a snapshot of 'Adult Social Care Performance on a Page' is included in Appendix 2 (Infographic).

2. RECOMMENDED ACTION

- 2.1 That the Adult Social Care, Children's Services and Education Committee:
- 2.2
- a) Note the performance of Adult Social Care in Reading for 2020-21 against similar Councils, the South East and the national Adult Social Care Outcomes Framework (ASCOF) indicators
 - b) Endorses the associated Action Plan to address 2 key areas of development.

3. POLICY CONTEXT

- 3.1 The Adult Social Care Outcomes Framework (ASCOF) is published annually in late October. It is based on statutory returns completed by Adult Social Care in the previous April and May. These

include the Short and Long Term Support (SALT) return, the Adult Social Care Survey (ASCS) and the Survey of Adult Carers in England (SACE).

3.2 THE ASCOF measures allow a comparison of the Council alongside other Local Authorities in the South East, England and additionally our CIPFA (Chartered Institute of Public Finance Accountants) near Statistically similar neighbouring authorities i.e. Bedford, Bracknell Forest, City of Bristol, Coventry, Milton Keynes, Newcastle-upon-Tyne, Peterborough, Portsmouth, Slough, Southampton, Swindon, Thurrock, Trafford, Warrington, York.

4. PERFORMANCE IN 2020-21

4.1 Whilst the full framework analysis is included in Appendix 1, below we have selected 2 areas where performance was strong in 2020-21 and a further 2 areas where we need to focus on improvements. Appendix 3 details the agreed actions to address the areas of improvement.

4.2 THE PROPORTION OF OLDER PEOPLE (AGED 65 AND OVER) WHO RECEIVED REABLEMENT/REHABILITATION SERVICES AFTER DISCHARGE FROM HOSPITAL

4.2.1 As part of the Home First principle, all patients being discharged from hospital, where possible are screened for Reablement and signposted to the Reading Community Reablement. This has seen an increase in the performance and outcomes of patients remaining independent at home for as long as possible. Note this is as a percentage of all people leaving hospital.

4.3

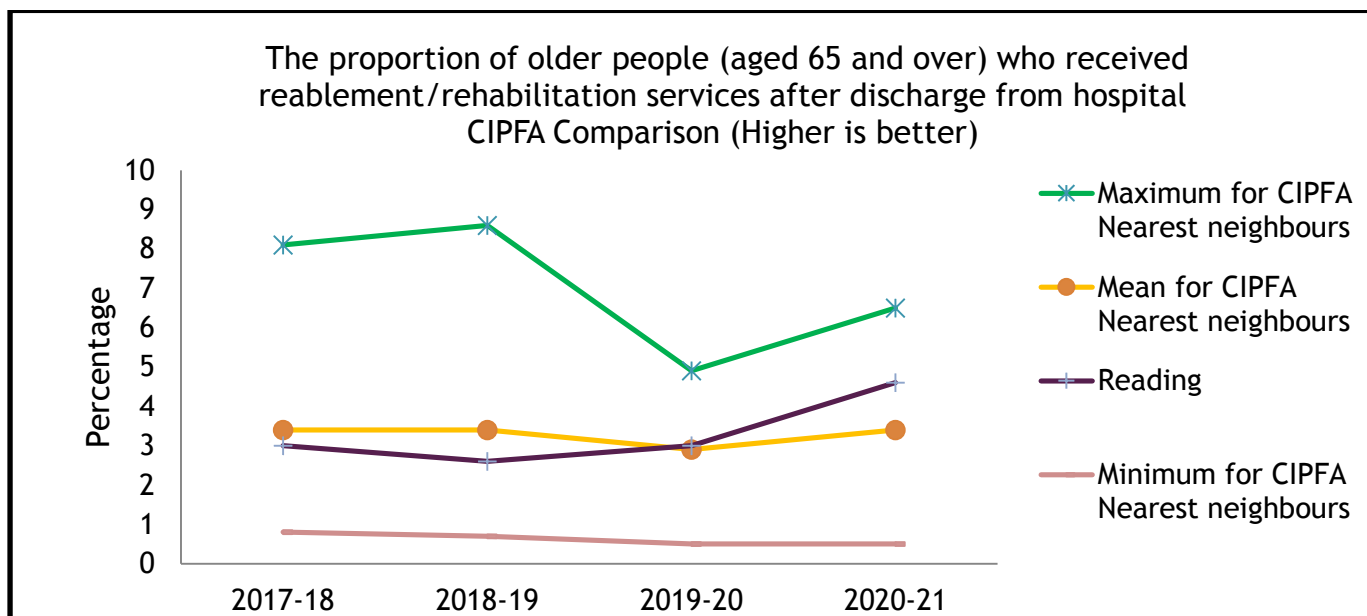


Table 1: Table 1 shows comparison of the proportion of older people (aged 65 and over) who received reablement/rehabilitation services after discharge from hospital to CIPFA (the Chartered Institute of Public Finance Accountants) Near Statistical Neighbours for ASCOF Measure 2B2.

4.4 THE PROPORTION OF THOSE THAT RECEIVED A SHORT TERM SERVICE DURING THE YEAR WHERE THE SEQUEL TO SUPPORT WAS EITHER, NO ON-GOING SUPPORT, OR SUPPORT TO A LOWER LEVEL

4.4.1 As part of Adult Social Care’s ongoing commitment to intervention and prevention, the Advice & Wellbeing Hub (Front Door) has seen ongoing developments in Technology Enabled Care and advice and guidance to residents.

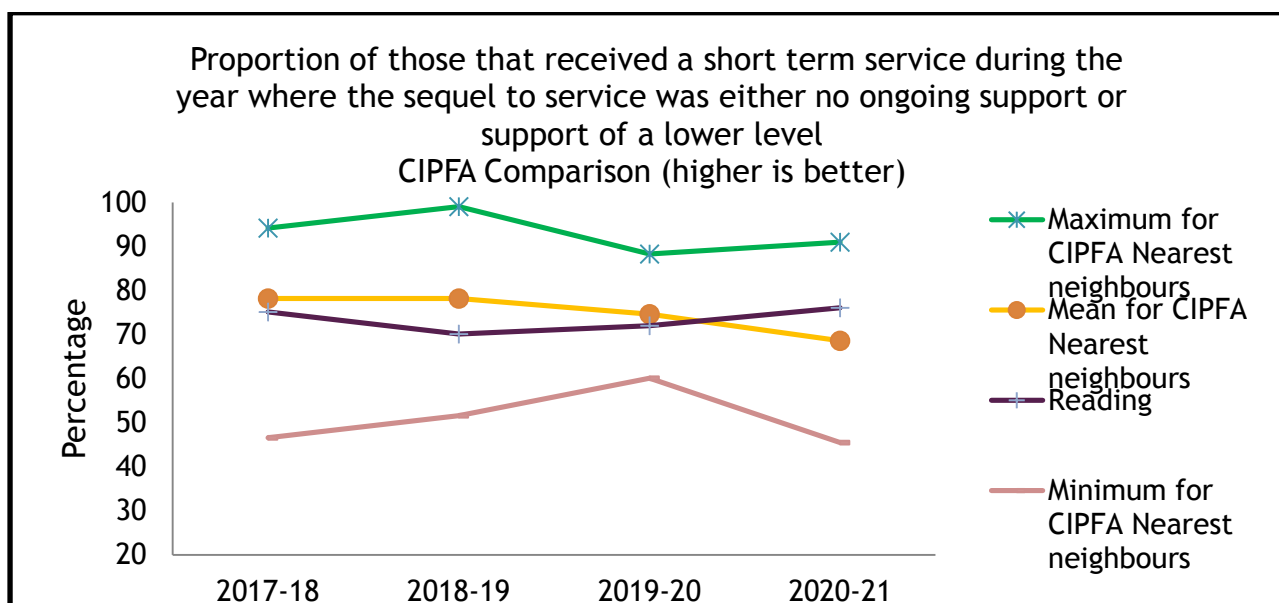


Table 2: Compares Reading with our CIPFA (the Chartered Institute of Public Finance Accountants) Near Statistical Neighbours for ASCOF Measure 2D

4.5 LONG-TERM NEEDS OF YOUNGER ADULTS (AGE 18-64) MET BY ADMISSION TO RESIDENTIAL AND NURSING CARE HOMES

4.5.1 There continues to be a strong focus on keeping people in their own homes, and last year there were fewer younger people placed in residential and nursing care homes in Reading compared to the previous 2 years. However, we do remain above the CIPFA, South East and England average. A lack of suitable alternative options to meet the needs of younger people continues to impact on our performance in this measure.

4.5.2 Work on producing an Accommodation Strategy for vulnerable adults will continue this year with a focus on sourcing alternative accommodation for younger adults with care and support needs. This will include providing accommodation which promotes independent living, whilst addressing care needs.

4.5.3

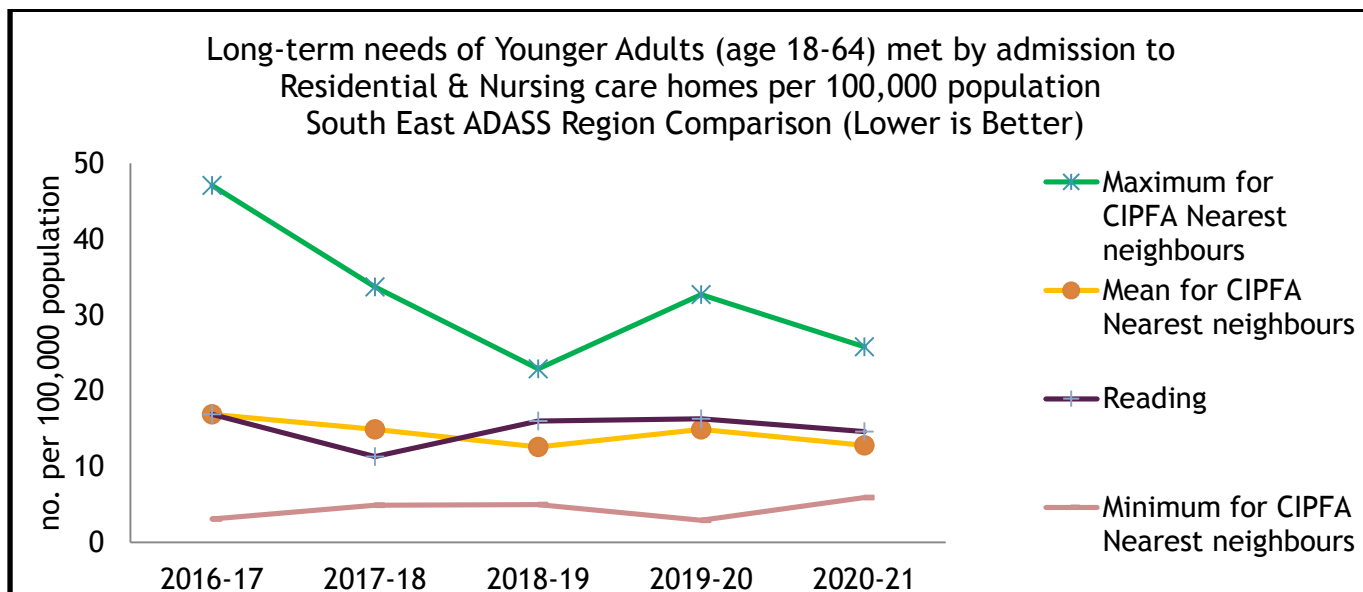


Table 3: Compares Reading with our CIPFA (the Chartered Institute of Public Finance Accountants) Near Statistical Neighbours for ASCOF Measure 2A1

4.6 INCREASE USE OF DIRECT PAYMENTS

Direct Payments have increased by 79% since 2016/17, from 12.1% to 21.7%. Whilst Direct Payments remain a priority for Adult Social Care, the lack of alternative services available to meet people’s needs beyond the Council commissioned services has resulted in a slower uptake. The Personal Assistant (PA) Market Development Transformation Project has started to increase the number of people employing Personal Assistants and will offer wider available options for residents.

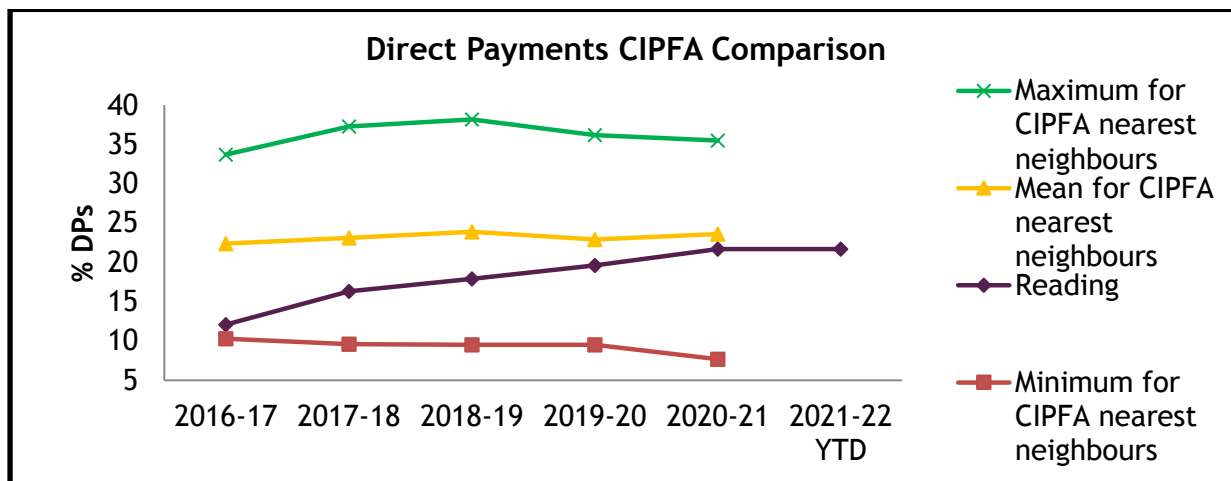


Table 4: Compares Reading with our CIPFA Near Neighbours for ASCOF Measure 1C2A

4.7 Further comparisons of all Adult Social Care Outcomes Framework measures can be found in Appendix 1

5. CONTRIBUTION TO STRATEGIC AIMS

5.1 This report contributes to the Corporate Plan Priority 3: To protect and enhance the lives of vulnerable adults and children, by ensuring appropriate oversight of Adult Social Care performance.

6. ENVIRONMENTAL AND CLIMATE IMPLICATIONS

6.1 The performance presented in this report supports this ambition. By helping people to stay in their own home, we contribute to reduced emissions as people will not have to travel to visit their relatives in alternative accommodation.

6.2 Ensuring a suitable provision of Extra Care Sheltered housing means that people are moving from larger housing into modern, energy efficient accommodation.

7. COMMUNITY ENGAGEMENT AND INFORMATION

7.1 Extensive engagement is undertaken to gather the views of individuals in relation to the performance measures presented in this report. In 2020-21 we sent surveys to 780 service users as part of the Annual Adult Social Care Survey (ASCS). In 2018-19 we sent surveys to 540 Adult Carers in Reading for the biennial Survey of Adult Carers (SACE). The responses were collated by the Council’s Adults Performance & Data team and submitted to NHS Digital and subsequently the national dataset is published in October each year. These surveys form part of the mandated national Adult Social Care data returns.

8. EQUALITY IMPACT ASSESSMENT

The contents of this report are for information only and is not considered to impact on equality as there are no service changes proposed.

9. LEGAL IMPLICATIONS

9.1 There are no legal implications of this report.

10. FINANCIAL IMPLICATIONS

10.1 There are no financial implications of this report.

11. BACKGROUND PAPERS

11.1 The national 'Measures from the Adult Social Care Outcomes Framework, England, 2018-19 Report' and associated Datasets can be found here [Measures from the Adult Social Care Outcomes Framework, England - 2020-21 - NHS Digital](#)

APPENDIX 1: ADULT SOCIAL CARE PERFORMANCE INCLUDING ADULT SOCIAL CARE OUTCOMES FRAMEWORK (ASCOF) MEASURES FOR 2020-21

APPENDIX 2: ADULT SOCIAL CARE PERFORMANCE ON A PAGE 2020-21

APPENDIX 3: ACTION PLAN