

# Adult Social Care Supporting Reading Residents

April 2020 to March 2021



**21,000**

Adult social care enquiry phone calls to Reading Borough Council contact centre

The Advice & Wellbeing Hub helps people with short term support

**78%** given support & signposted to other help in the community

**13%** helped with intervention through a short term crisis

**7%** assessed for ongoing support



**120**



People supported with a Day Service in the community

**598**

Residents given help with short term care needs (reablement) helping them home from hospital



**527**

Full Initial Assessments completed



**16**

Younger people newly admitted to a care home

**96**

Older people admitted to a care home

Keeping people safe



**1500** safeguarding concerns investigated

Ongoing care

**2021**

residents supported



**568**

in care homes

**1453**

in the community

*Your quick response, guidance and advice gave me the confidence to do the best for my mother.*

**473**

People with a Learning Disability were supported...



**1079** Physical Support



**300** Mental Health Support



**116** Memory and Cognition Support

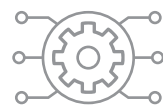
**717**

Carers supported to continue in their vital role



**377**

People supported with Technology Enabled Care



*Thank you to your Occupational Therapist for their kindness, understanding, persistence, and impressive organisational skill in helping with the equipment needed to support my friend at home*