

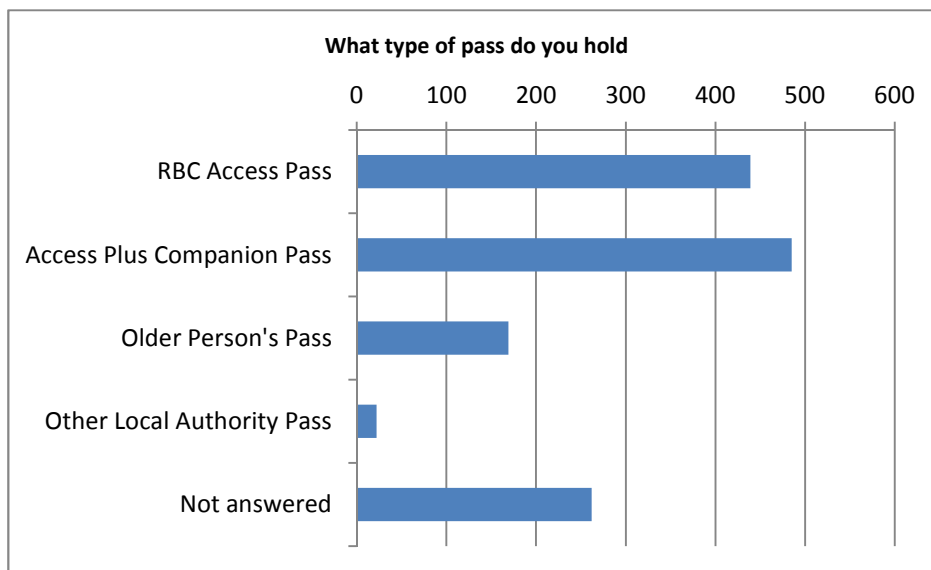
Consultation 1: Proposals to changes to the Access Pass scheme

Question 1: Are you an existing Concessionary Pass holder?	Paper Total	Online Total	TOTAL	Percentage
Yes	844	285	1129	82
No	7	237	244	18
Not answered	1	3	4	0

1377

Question 2: If yes, please select what pass you hold	Paper Total	Online Total	TOTAL	Percentage
RBC Access Pass	359	80	439	32
Access Plus Companion Pass	400	85	485	35
Older Person's Pass	65	104	169	12
Other Local Authority Pass	6	16	22	2
Not answered	22	240	262	19

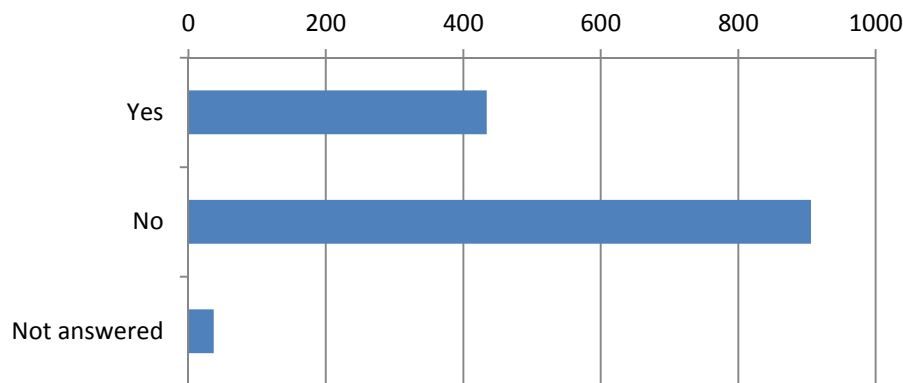
1377



Question 3: Do you agree with the Council's proposal to revert to the National Scheme where Disabled Access Pass holders would be permitted free travel within Reading only between 9:30am and 11:00pm on Mondays to Fridays and at any time on weekends and bank	Paper Total	Online Total	TOTAL	Percentage
Yes	248	186	434	32
No	575	331	906	66
Not answered	29	8	37	3

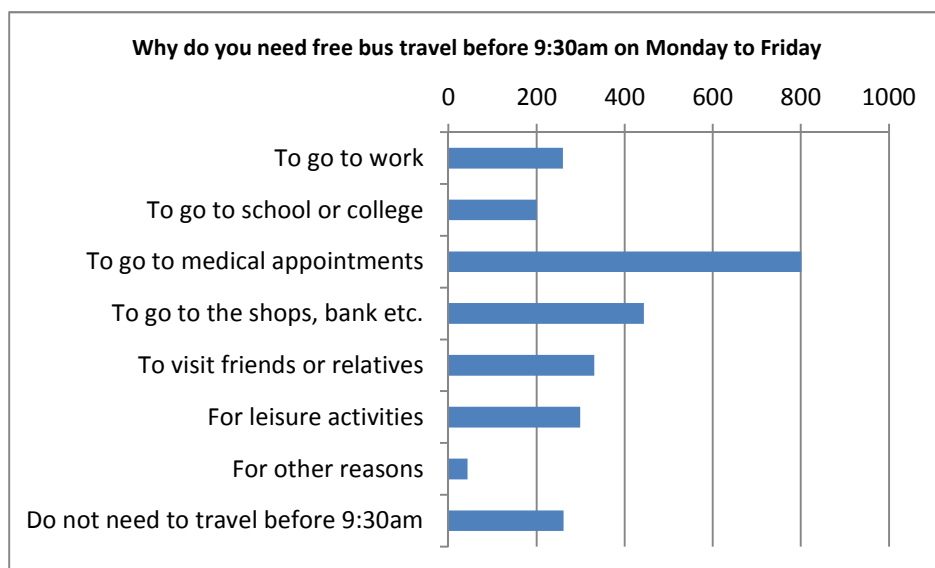
1377

Do you agree with the Council's proposal to revert to the National Scheme where Disabled Access Pass holders would be permitted free travel within Reading only between 9:30am and 11:00pm on Mondays to Fridays and at any time on weekends and bank holidays?

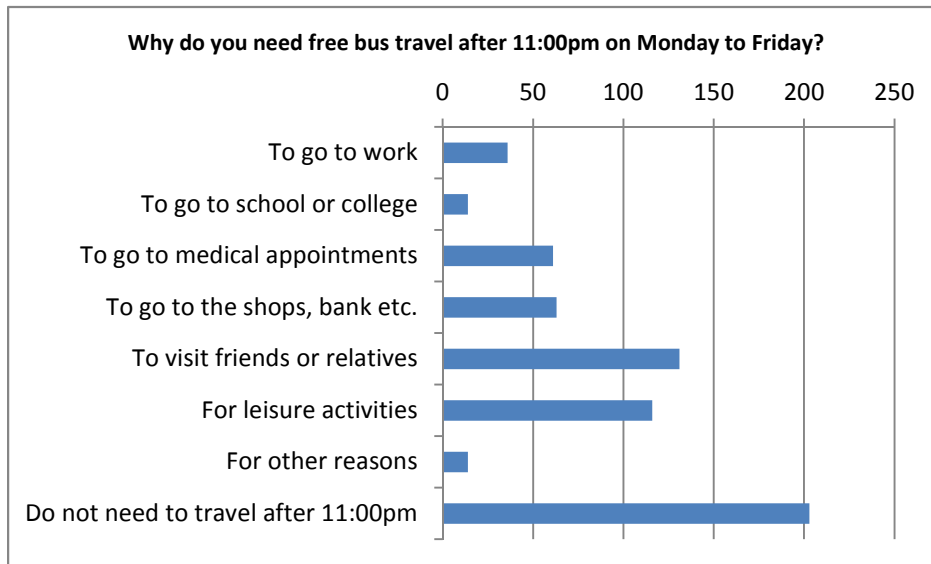


Question 4: Why do you need free bus travel <u>before 9:30am</u> on Monday to Friday	Paper Total	Online Total	TOTAL
To go to work	132	128	260
To go to school or college	91	109	200
To go to medical appointments	565	236	801
To go to the shops, bank etc.	336	108	444
To visit friends or relatives	240	91	331
For leisure activities	193	106	299
For other reasons	4	39	43
Do not need to travel before 9:30am	142	119	261

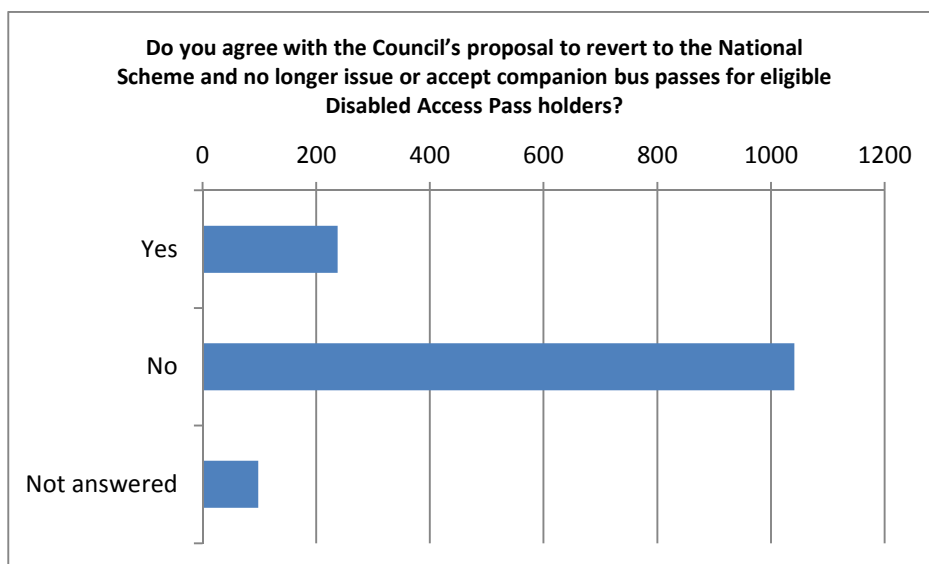
2639



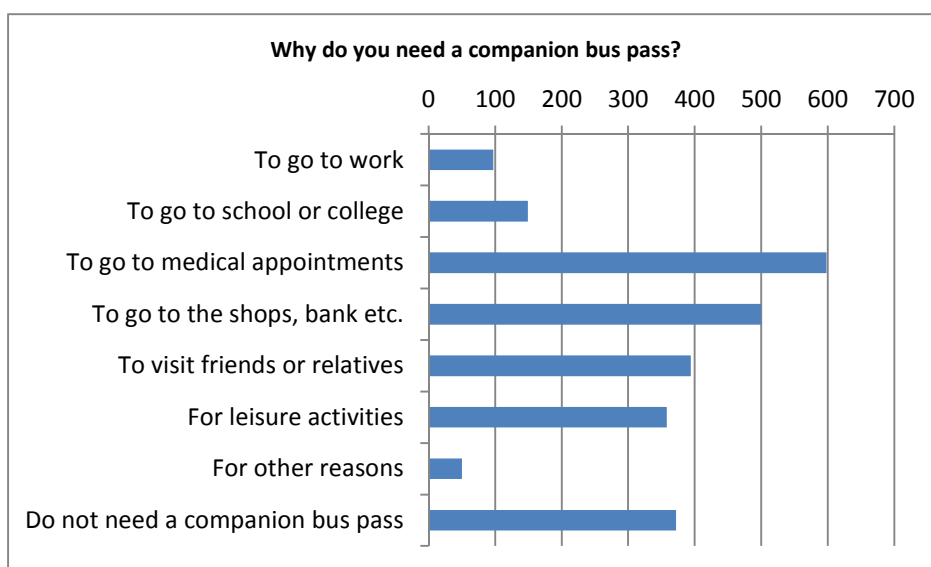
Question 4: Why do you need free bus travel <u>after 11:00pm</u> on Monday to Friday	Paper Total	Online Total	TOTAL
To go to work	16	20	36
To go to school or college	6	8	14
To go to medical appointments	50	11	61
To go to the shops, bank etc.	48	15	63
To visit friends or relatives	78	53	131
For leisure activities	57	59	116
For other reasons	0	14	14
Do not need to travel after 11:00pm	87	116	203



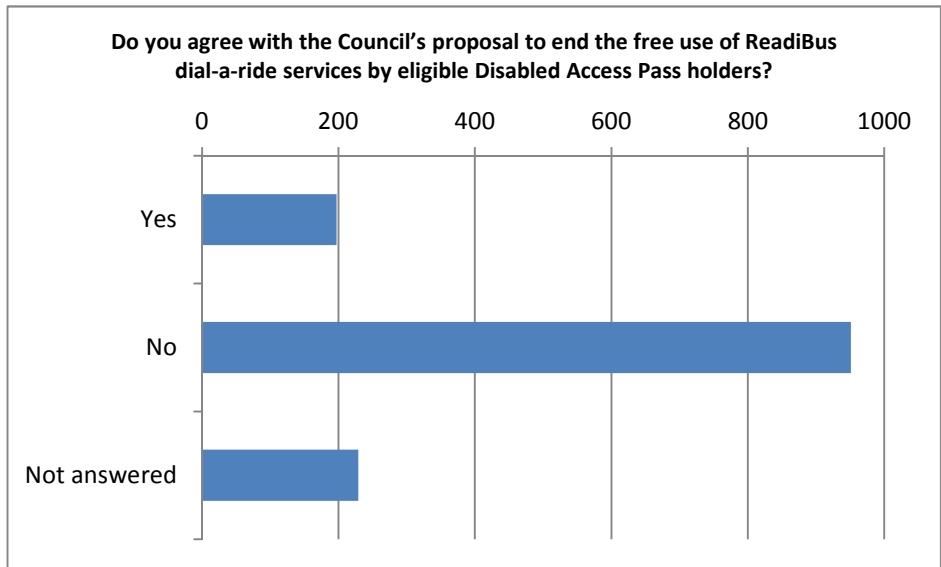
Question 6: Do you agree with the Council's proposal to revert to the National Scheme and no longer issue or accept companion bus passes for eligible Disabled Access Pass	Paper Total	Online Total	TOTAL	Percentage
Yes	120	118	238	17
No	647	394	1041	76
Not answered	85	13	98	7



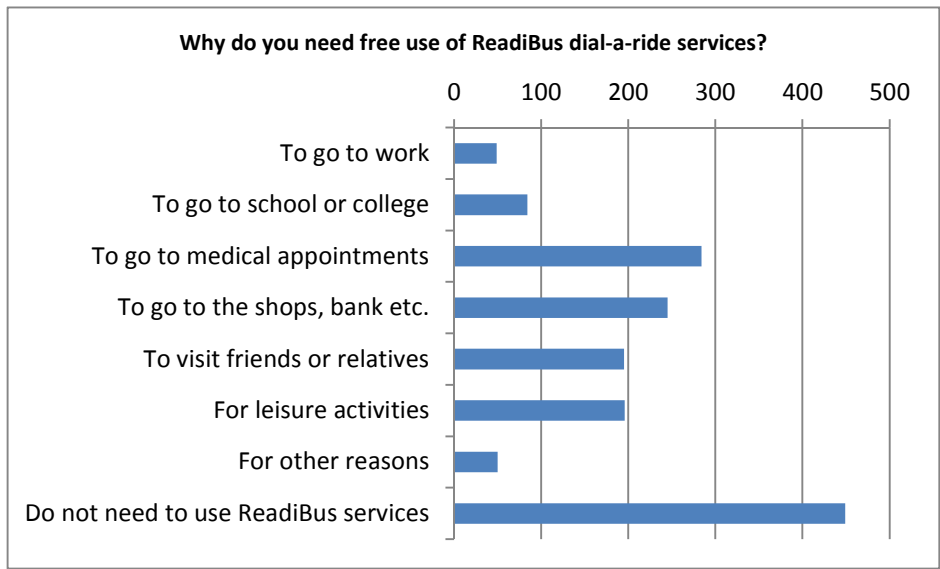
Question 7: Why do you need a companion bus pass?	Paper Total	Online Total	TOTAL
To go to work	46	51	97
To go to school or college	81	68	149
To go to medical appointments	459	139	598
To go to the shops, bank etc.	379	121	500
To visit friends or relatives	294	100	394
For leisure activities	248	110	358
For other reasons	11	39	50
Do not need a companion bus pass	190	182	372



Question 9: Do you agree with the Council's proposal to end the free use of ReadiBus dial-a-ride services by eligible Disabled Access Pass holders?	Paper Total	Online Total	TOTAL	Percentage
Yes	99	98	197	14
No	547	404	951	69
Not answered	206	23	229	17



Question 10: Why do you need free use of ReadiBus dial-a-ride services?	Paper Total	Online Total	TOTAL
To go to work	17	32	49
To go to school or college	41	43	84
To go to medical appointments	213	71	284
To go to the shops, bank etc.	178	67	245
To visit friends or relatives	135	60	195
For leisure activities	135	61	196
For other reasons	5	45	50
Do not need to use ReadiBus services	237	212	449



Consultation 2: Proposal to end free use of ReadiBus for Older Person Pass holders.

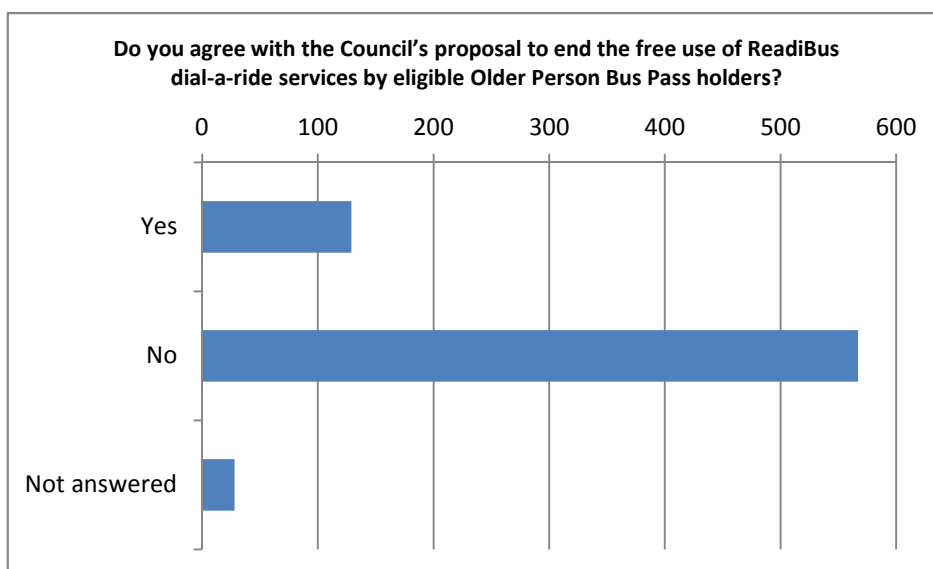
Question 1: Are you an existing user of ReadiBus services?	Paper Total	Online Total	TOTAL	Percentage
Yes	422	68	490	68
No	33	190	223	31
Not answered	8	3	11	2

724

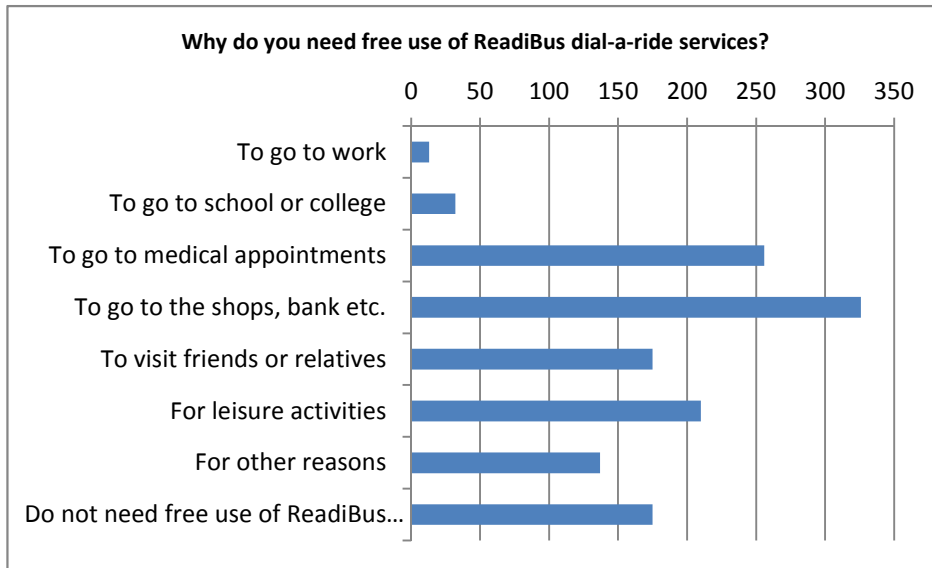
Question 2: Do you hold a Reading Borough Council Older Persons Concessionary Bus Pass?	Paper Total	Online Total	TOTAL	Percentage
Yes	348	129	477	66
No	109	129	238	33
Not answered	6	3	9	1

Question 3: Do you hold any other Concessionary Bus Pass?	Paper Total	Online Total	TOTAL
Reading Borough Council Access or Access Plus Companion Pass	79	27	106
Other Local Authority Pass	28	13	41
Do not hold a Concessionary Bus Pass	27	145	172
Not answered / Not Applicable	329	76	405

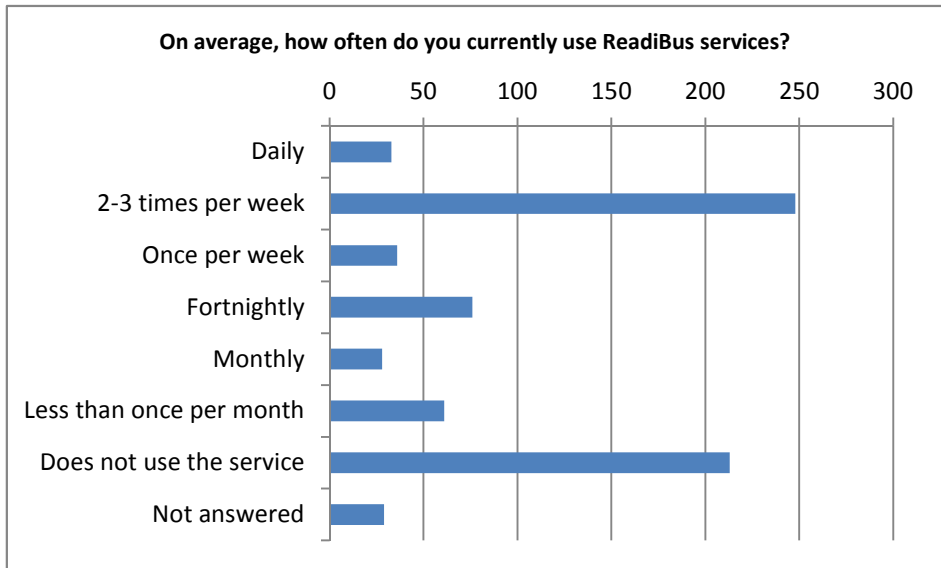
Question 4: Do you agree with the Council's proposal to end the free use of ReadiBus dial-a-ride services by eligible Older Person Bus Pass holders?	Paper Total	Online Total	TOTAL	Percentage
Yes	77	52	129	18
No	365	202	567	78
Not answered	21	7	28	4



Question 5: Why do you need free use of ReadiBus dial-a-ride services?	Paper Total	Online Total	TOTAL
To go to work	11	2	13
To go to school or college	30	2	32
To go to medical appointments	208	48	256
To go to the shops, bank etc.	282	44	326
To visit friends or relatives	135	40	175
For leisure activities	179	31	210
For other reasons	107	30	137
Do not need free use of ReadiBus dial-a-ride services	45	130	175



Question 6: On average, how often do you currently use ReadiBus services?	Paper Total	Online Total	TOTAL	Percentage
Daily	28	5	33	5
2-3 times per week	219	29	248	34
Once per week	36	0	36	5
Fortnightly	58	18	76	10
Monthly	22	6	28	4
Less than once per month	47	14	61	8
Does not use the service	37	176	213	29
Not answered	16	13	29	4



Question 7: If you were not able to use ReadiBus services for free what would you do:	Paper Total	Online Total	TOTAL
Pay the regular fare to use ReadiBus services (minimum £5 return fare)	195	24	219
Use local bus services unassisted	51	27	78
Use local bus services with assistance from a companion	68	12	80
Travel by taxi or minicab	80	12	92
Travel by private vehicle, either as driver or passenger	54	27	81
Go out less often	267	109	376

