

Groves, Mark

From: [REDACTED]
Sent: 06 January 2023 21:04
To: Groves, Mark
Subject: Re: Unmet Demand Survey 2023
Attachments: image001.jpg

This is an EXTERNAL EMAIL. STOP THINK before you CLICK links or OPEN attachments.

Hello dear just about unmet demand survey I think no good time to do survey so I think deley survey till 2024
thanks

On Fri, 6 Jan 2023, 09:50 Groves, Mark, <Mark.Groves@reading.gov.uk> wrote:

Good morning all,

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In July 2022 the licensing committee agreed to delay the unmet demand survey until October 2023 due to the impact that the Covid pandemic was having on the trade. Even though the restrictions have been lifted there is still a financial impact being felt and we now need to take into account the current cost-of-living crisis.

We are asking for your comments on whether the unmet demand survey should take place in October 2023 or should a request be made to the full Licensing Committee asking for a delay for a further year to 2024 to allow the trade to recover further from the pandemic and the current crisis. Please bear in mind the last survey was carried out in 2018.

Could I please have any comments emailed to the TaxiEnforcement@reading.gov.uk inbox and marked 'UNMET DEMAND SURVEY 2023' in the subject box. Could these please be sent to us by no later than midnight on 31st January 2023.

Regards

Mark Groves

Senior Licensing & Enforcement Officer

Reading Borough Council

Civic Offices, Bridge Street, Reading, RG1 2LU

Tel No: 01189372239

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Groves, Mark

From: [REDACTED]
Sent: 07 January 2023 10:01
To: Groves, Mark
Subject: Re: Unmet Demand Survey 2023

This is an EXTERNAL EMAIL. STOP THINK before you CLICK links or OPEN attachments.
Unmet demand survey should be delayed

On Fri, 6 Jan 2023 at 09:50, Groves, Mark <Mark.Groves@reading.gov.uk> wrote:

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Groves, Mark

From: [REDACTED]
Sent: 06 January 2023 10:04
To: Taxi Enforcement
Subject: Unmet demand survey

This is an EXTERNAL EMAIL. STOP THINK before CLICK links or OPEN attachments.

Dear licensing team, im writing you regarding the unmet demand survey in my opinion it is better if the survey is carried out in October 2024 due to economic challenges we face these days. Cost of living , strikes etc. thanks Sent from my iPhone

Groves, Mark

From: [REDACTED]
Sent: 06 January 2023 10:08
To: Taxi Enforcement
Subject: UNMET DEMAND SURVEY 2023

This is an EXTERNAL EMAIL. STOP THINK before CLICK links or OPEN attachments.

Dear Licensing,

I believe the survey should be put off until 2024 to allow the trade to recover, especially with the cost of living crisis impacting most drivers at the moment.

I would also like to add that with regards to the 3 licenses that will be issued at some point, the vehicle requirements should be changed from a new vehicle to something upto 2/3 years old as I don't think it's fair for someone to take on such a commitment in regards to the price of the new electric vehicles. Keeping the age limit to 2/3 years old would still mean it would have to be an electric vehicle and not a diesel vehicle which would help the environmental concerns. I don't share some people's view on this that when the last batch of licenses were issued, drivers had to buy a new vehicle as I know that was the case but the vehicle price was almost half of what it is now and it's a very expensive vehicle to commit too as it has some issues with its system which is expected with a new model vehicle but will take some time to perfect.

Regards

[REDACTED]

Sent from my iPhone

Groves, Mark

From: [REDACTED]
Sent: 06 January 2023 21:32
To: Taxi Enforcement
Subject: UNMET DEMAND SURVEY 2023

This is an EXTERNAL EMAIL. STOP THINK before you CLICK links or OPEN attachments.

Hi I'm writing to you regarding the unmet demand survey 2023 I believe that survey should take place in October 2023

Thank you

Regards

[REDACTED]

Groves, Mark

From: [REDACTED]
Sent: 07 January 2023 12:29
To: Taxi Enforcement
Subject: UNMET DEMAND SURVEY 2023

This is an EXTERNAL EMAIL. STOP THINK before you CLICK links or OPEN attachments.

Hi

I feel the survey should be put on hold for another year as post covid and all the rail strikes have made earning very difficult and things are not going to get better yet, maybe by the end of the year. So, more taxis means less shared between more, which is not good for anyone.

Regards

[REDACTED]

Groves, Mark

From: [REDACTED]
Sent: 07 January 2023 19:42
To: Taxi Enforcement
Subject: Unmet Demand Survey

This is an EXTERNAL EMAIL. STOP THINK before you CLICK links or OPEN attachments.

To whomever this may concern

I'm writing to you in regards to the unmet demand survey 2023. I believe that the survey should take place in October 2023 as it has been delayed way to long. The recent messages circulating state that it might be delayed to 2024 due to the current cost of living crisis? Will this happen every year as we face difficult times? Will there ever be a time where this country is financially stable?

I think the survey should go ahead this year as that only seems fair. We can't keep holding back, it is not fair for all the genuine taxi drivers who work hard.

Thank you
Regards

[REDACTED]

Groves, Mark

From: Groves, Mark
Sent: 01 February 2023 10:26
To: [REDACTED]
Subject: RE: Unmet Demand Survey 2023

Dear Mr [REDACTED],

Thank you for your email in regards to the Unmet Demand Survey, I will add your email to the report that is being prepared for Councillors in regards to this matter.

In answer to your question regarding the 3 HCV plates there is currently an expression of interest process for this plates underway and respective drivers are in the process of providing their paperwork in relation to their interest for one of the 3 plates.

This is on top of whether a decision for a survey will be undertaken this year or in the future.

Regards

Mark Groves
Senior Licensing & Enforcement Officer
Licensing | Directorate for Economic Growth and Neighbourhood Services

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From: [REDACTED]
Sent: 01 February 2023 00:02
To: Groves, Mark <Mark.Groves@reading.gov.uk>
Subject: Re: Unmet Demand Survey 2023

***** *WARNING - this is an External Email *****

STOP, THINK, before you CLICK links or OPEN attachments or REPLY.

Hi Mr Groves in response to your request for comments on the unmet demand survey due this year. So firstly i am a bit confused as in the past there is always a previous meeting held by the licencing committee to look at the options where a survey is one of them. other options in the past being releasing a set number of plates . deregulation with criteria

So in 2021 I was surprised that we held a meeting to decide on whether or not to suspend a survey as if its a done thing that we automatically have a survey can you please look into this and let me know if there has been a change of policy .

What I think should happen is a meeting should be held with options with one of those options being releasing the 3 plates that the council have in there possession to satisfy the situation instead of having a survey .as this same thing happened in the 90s the council released the plates they had that had been handed in or revoked instead of having a survey .so if its happened before it can happen again .I think its a very good compromise .

There are also a few other things I'd like to be taken into consideration.

I have spoken to the staff in the station and they have told me that they are still down by about 30 percent of pre pandemic levels ,and as more than 40percent of our work comes from the main horseshoe taxi rank outside the station(stated in a previous survey) obviously we are not as busy as we were,and still need a few more years to possibly recover if recovery is possibly .

The horseshoe rank is fed from Garard St and it is uncertain what is going to happen to the feeder rank after the building work is finished with no alternative being discussed at the moment or being offered.so I don't think there should be a survey the alternative of reissuing 3 plates instead should be seriously looked into and considered

Many thanks Mr [REDACTED] cab driver in reading for over 30 years and also a third generation cab driver in reading

From: Groves, Mark <Mark.Groves@reading.gov.uk>

Sent: 06 January 2023 09:50

To: Masson, Clyde <clyde.masson@reading.gov.uk>

Cc: Groves, Mark <Mark.Groves@reading.gov.uk>

Subject: Unmet Demand Survey 2023

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