AN OVERVIEW OF NHSE'S CONSULTATION ON "INTEGRATED CARE PROVIDER CONTRACTS"

October 2018





1) Presentation aims

 This presentation provides an overview of the Integrated Care Provider (ICP) Contract consultation run by NHS England.

2. It outlines:

- Opportunities for feeding into the consultation
- The process for doing so
- What the consultation is about

3. How do we buy health and care?

- Across England there are lots of different providers that provide health and care services. For example:
 - South Central Ambulance Service, who provide ambulance services in Reading
 - Berkshire Healthcare Foundation Trust, who provide community hospitals in Reading
- There are also providers that buy health and care services for local people. For example:
 - Berkshire Healthcare Foundation Trust may purchase services for patients
 - Reading Borough Council provides some services (such as respite care), but also purchases other services (such as domiciliary care) from other providers.





3. How do we buy health and care?

- Councils buy care services for local people. Councils also provide some care services themselves. For example:
 - Home care
 - Residential homes
 - Community Reablement Teams
 - Day centres
 - Extra Care services
 - Respite
- In the NHS, Clinical Commissioning Groups buy local health services. For example:
 - Specialist mental health services
 - Acute hospital services.





3. How do we buy health and care?

- Some Clinical Commissioning Groups and councils want to change this and use one contract to buy a lot of health and care services from one provider. This provider is known as an Integrated Care Provider.
- They believe having an Integrated Care Provider in their area will make care more joined up and better for local people because they will have to think about all of the services each person needs.
- NHS England has written a new contract that could be used to buy services from an Integrated Care Provider.



2) Opportunities for taking part

- The consultation is being run by NHS England between
 3rd August and 26th October 2018.
- A copy of the consultation is available at: <u>https://www.engage.england.nhs.uk/consultation/propose</u> <u>d-contracting-arrangements-for-</u> <u>icps/user_uploads/integrated-care-providers-consultation-</u> <u>document.pdf.</u>

4. <u>How would an Integrated Care</u> Provider work?

- An Integrated Care Provider could either:
 - Run some local services leaving others to be run by their current providers
 - Run all local services leaving all local health and care services delivered by a single provider
- The services they could run might include:
 - Health services for example, ambulance services
 - GP services
 - Care services that councils run now for example, help to get people out of bed and get dressed and washed
- If Councils and Clinical Commissioning Groups worked together to issue a contract to an Integrated Care Provider, this would involve:
 - Setting up a pooled budget that would be used to commission and pay for the Integrated Care Provider
 - The Council and the Clinical Commissioning Group working together to monitor how well the Integrated Care Provider delivered services





4. <u>How would an Integrated Care</u> <u>Provider work?</u>

 An Integrated Care Provider could have a contract for (for example) up to 10 years.

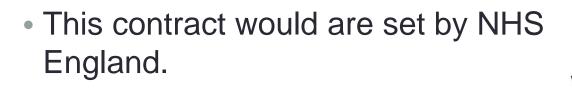
 An Integrated Care Provider would have to talk to local people about how it provides health and care services.



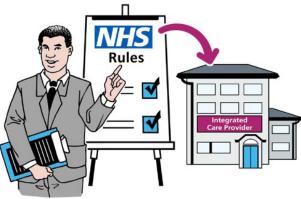


5. What is in the Integrated Care Provider contract?

 The Integrated Care Provider contract would set out how an Integrated Care Provider must do its job. For example, it could require all care at home provided by home care agencies to have a re-enabling component.

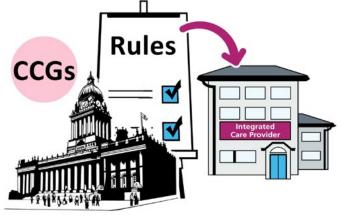






5. What is in the Integrated Care Provider contract?

 Some are set locally by Clinical Commissioning Groups and councils.



 The Clinical Commissioning Groups and the council would need to talk to local people about what they want from local services. For example...

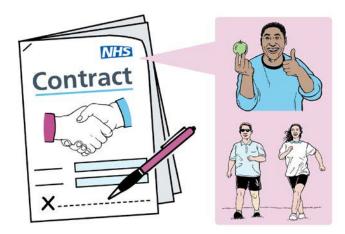


5. What is in the Integrated Care Provider contract?

 ...what services the Integrated Care Provider must provide



 ...how the Integrated Care Provider should make local people healthier and live better lives



5. What is in the Integrated Care Provider contract?

 ...how much money they would pay the Integrated Care Provider each year

 ...how much extra money they might pay if everything works really well (for example, performance-related bonuses)



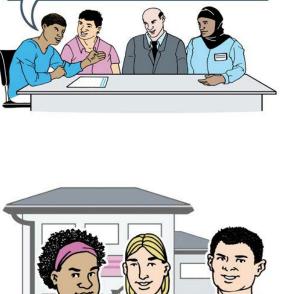




6. Who can be an Integrated Care Provider?

 Clinical Commissioning Groups and councils would decide who the Integrated Care Provider would be for their area, by running a procurement process.

 They must look for providers that have experience of helping and caring for people





6. Who can be an Integrated Care Provider?

 When a Clinical Commissioning Group and a council want an Integrated Care Provider they must tell everyone about it.

They must find the best provider to give the contract to.





6. Who can be an Integrated Care

Provider?

- Health and care services in England can be run by the NHS or by other organisations. For example charities or independent businesses.
- Most GP practices are independent businesses.
- In the same way Integrated Care Providers could be NHS organisations or independent businesses set up by local GPs.



7. How can Integrated Care Providers work with GPs?

- An Integrated Care Provider will not be able to join up health and care services if GPs are not involved.
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 An Integrated Care Provider will mean people can still go to their own GP.



7. How can Integrated Care Providers work with GPs?

• Some GPs might want to get a job with the Integrated Care Provider.



 If a GP gets a job with an Integrated Care Provider they will be able return to their old contract with the NHS if things change.

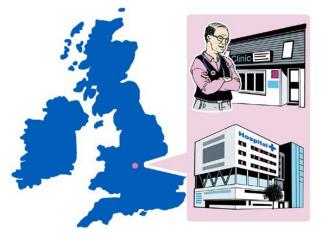


8. <u>Will there be lots of Integrated</u> <u>Care Providers?</u>

 An Integrated Care Provider will not be right for every area.

 The first Integrated Care Provider might be in Dudley. In Dudley, NHSE expect the Integrated Care Provider would be a local NHS provider working with local GPs.







8. <u>Will there be lots of Integrated</u> <u>Care Providers?</u>

- In many areas providers of health and care services are working together in other ways to make services better.

 Most health and care services in England will still be provided by lots of different providers and bought using lots of different contracts.



8. Will there be lots of Integrated Care Providers?

- A Clinical Commissioning Group would need to talk to local people about whether an Integrated Care Provider might be right for their area.
- NHS England will help Clinical Commissioning Groups decide if the Integrated Care Provider should go ahead.

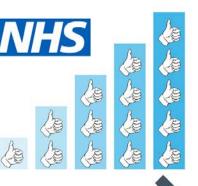




9. What does NHSE want to know?

 NHS England believes the NHS has been working well but it needs to work in better ways in the future.

 NHS England wants to make sure different health and care services work together better.





2) Opportunities for taking part

- There are 6 questions relating to the consultation.
- They can be completed online <u>https://www.engage.england.nhs.uk/consultation/propos</u>
 <u>ed-contracting-arrangements-for-icps/consultation/intro/</u>.