

# Footway ASOR summary

## March 2025

### Purpose

This report summary describes the status of the Council's footways in terms of condition and investment as of March 2025

### The Asset

The council manages 820km of footways, ranging from busy footways in the town centre to lightly used footways in residential areas.

### Investment

Between 2020/21 and 2022/23 £1.5m of the additional funding was used on footways. Prior to this funding had been well below steady state levels. Current investment levels approximate to steady state. Future investment at £250k pa is at a deteriorating level.

### Projection

Future funding is at a level insufficient to prevent deterioration. The extent of footway deterioration is difficult to predict due to the inherent variability of the visual condition rating method used.

### Customer Satisfaction

RBC's level of satisfaction with footways using the NHT (National Highways and Transport Network) survey compares well to other authorities, all indicators are above average. The quantity of customer contact about footways reduced to 69, the lowest recorded in the last four years.

2024 NHT results - Footways						
Ref	Indicator	RBC 2020	RBC 2022	RBC 2023	RBC 2024	National Ave 2024
HMBI23	Speed of repair to damaged pavements	42%	39%	36%	37%	33%
HMBI24	Quality of repair to damaged pavements	49%	45%	42%	45%	39%
HMBI25	Weed killing on pavements	52%	49%	47%	44%	36%

### Customer Contact / Potholes

In 2024/25 there were 69 public enquiries relating to the footway. This is the lowest quantity over the last four years.

### **3rd Party Claims**

18 3<sup>rd</sup> party claims were received during 2024/25. The level of claims has increased by a small amount every years since 2020 when there were 10 3<sup>rd</sup> party claims.

### **Condition**

145 footway safety defects were recorded in 2024/25. The numbers are increasing. In 2024/25 a total of 1,012 maintenance defects were recorded. The quantity of defects over the last four years has remained steady.

### **Backlog**

The total cost of repairing all the lengths of footways identified as deteriorating is £1.5m.

