

Council Plan Update Change Log**General changes**

Section	Change
Welcome from the Leader	Whole section updated
Our achievements	Whole section updated with 2025 achievements and 2025 residents' survey results
Your services	Updated with 2025 numbers
Our Budget	Whole section updated to reflect budget for 2026/27
Throughout document	Minor textual updates e.g. changing references to "next three years" to "period 2025/26 to 2027/28" and updating text on page 16 to reference the devolution expression of interest.

Projects

Relevant priority	Type of change	Previous wording	New wording	Rationale
Promote more equal communities in Reading	Change in wording	Provide advice and guidance to residents regarding the cost of living and direct financial support through the Household Support Fund	Provide advice and guidance to residents regarding the cost of living and direct financial support through the Crisis & Resilience Fund	The Household Support Fund is being incorporated into the Crisis Resilience Fund from April 2026
	Change in wording	Through the Local Authority New Build programme, deliver 362 new homes at Dee Park and other sites by December 2028	Through the Local Authority New Build programme, deliver 420 new homes at Dee Park and other sites by March 2029	Changed to align with financial year
	Change to timescales	Complete the acquisition of Homes for Reading housing stock into the Council by the end of 2026	Complete the acquisition of Homes for Reading housing stock into the Council by the end of 2027	Changed to reflect revised timescale
Secure Reading's economic and cultural success	New project	N/A – new project	Deliver the new Studio Theatre at the Hexagon.	The Studio Theatre at the Hexagon proceeded after the publication of the Council Plan in March 2025. During summer 2025 procurement for a construction partner was carried out and works started in August 2025. The

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				new theatre is scheduled to open to the public in 2027.
Safeguard and support the health and wellbeing of Reading's adults and children	Change in wording	Increase the number of Brighter Futures for Children/Council foster carers to increase the proportion of children in care living locally and with our own carers	Increase the number of in house foster carers to increase the proportion of children in care living locally and with our own carers	Changed to reflect Brighter Futures for Children being brought back into the Council
	Project removed	Implement technology systems to support people to live independently at home.	N/A – project removed	This programme of work will become part of business-as-usual services from April 2026
	Project removed	Deliver four new adult social care services to support people with complex needs replacing existing buildings that are no longer fit for purpose	Deliver four new adult social care services to support people with complex needs and enable them to live more locally	Updated wording to better reflect benefits of project
	Change in wording	Implement our improved carers offer, including employing a dedicated carers lead and delivering carers' breaks	Deliver the requirements of our All-Age Carers Strategy action plan, including short breaks for carers	Updated wording to reflect the publication of the Strategy and the appointment of a dedicated Carers Lead in March 2025
	Change in wording	Improve the process of discharge from hospital to prevent patients being readmitted	Reduce hospital admissions and support efficient and timely discharge	Amended to ensure focus is on prevention of avoidable admission alongside timely and effective discharge
	New project	N/A – new project	Reduce the likelihood of falls which lead to loss of independence, hospital admission and need for formal care through effective intervention to those at risk	Key preventative project for DCASC and partners which is not included in current plan
	New project	N/A – new project	Support the development of proactive and effective health	Key project for DCASC and partners and requirement of

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			and social care support for our residents by developing an integrated Neighbourhood Team working with Health and VCS partners	NHS 10 Year Plan not included in current plan
Ensure Reading Borough Council is fit for the future	Project removed	Ensure continued good services for children by bringing Brighter Futures for Children (children's services) back into the Council	N/A – project removed	Project completed on 1 October 2025
	Change in wording	Continue to develop our new IT systems in customer services and housing repairs to enable residents to resolve queries at a time that suits them	Continue to expand our IT systems to enable residents to access more services online at a time that suits them	Change to reflect wider scope covering all services, not only customer and housing repairs

Key Performance Indicators

Relevant priority	Type of change	Previous wording	New wording	Rationale
Promote more equal communities in Reading	Change in KPI	Residents quitting smoking (number as measured 4 weeks after quitting)	Residents setting a quit date who successfully quit smoking (%)	Amended to align with Local Outcomes Framework metric
	New KPI	N/A	Children reaching a good level of development (%)	KPI to monitor impact of Family Hubs
Secure Readings economic and cultural success	Change in target	New Council homes delivered (including acquisitions) (No.) Targets 25/26 – 73 Targets 26/27 – 89 Targets 27/28 – 83	New Council homes delivered (including acquisitions) (No.) Targets 25/26 – 202 Targets 26/27 – 140 Targets 27/28 – 78	Target re-baselined to reflect latest position
	New KPI	N/A	New affordable homes delivered (No.)	KPI to monitor annual delivery of affordable homes objective

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Deliver a sustainable and healthy environment and reduce our carbon footprint	Change in target	Trips taken to/from Reading using Park and Ride (No.) Targets: 26/27 – 200,000 27/28 – 225,000	Trips taken to/from Reading using Park and Ride (No.) Targets: 26/27 – 160,000 27/28 – 170,000	Target re-baselined to reflect estimated total for 25/26 of 160,000 trips
	Change in KPI	Trips taken by bus (individual bus trips starting in the borough, millions)	Passenger journeys on local bus services per head	Amended to align with Local Outcomes Framework metric
			Concessionary pass journeys on local bus services per head	Amended to align with Local Outcomes Framework metric
	Change in KPI	Trips to/from the town centre made by public transport (% of total trips)	Adults who engaged in active travel at least twice in the last 28 days (%)	Amended to align with Local Outcomes Framework metric
	Change in KPI	Residential roads in good condition (not requiring further investigation or work (% total))	Motorways and A roads that should be considered for maintenance (%)	Amended to align with Local Outcomes Framework metric
			B and C roads that should be considered for maintenance (%)	Amended to align with Local Outcomes Framework metric
			Unclassified roads that should be considered for maintenance (%)	Amended to align with Local Outcomes Framework metric
Safeguard and support the health and wellbeing of Reading's adults and children	KPI removed	Older People (65+) who were still at home 91 days after discharge from hospital into reablement (%)	N/A – removed	This measure is no longer a required KPI by the Department for Health and Social Care
	Change in KPI	Children looked after (No.)	Children looked after (per 10,000 children)	Amended to align with Local Outcomes Framework metric
	Change in KPI	School places for children and young people with special educational needs and disabilities (cumulative total)	Special educational needs children supported in mainstream schools (primary) (%)	Amended to align with Local Outcomes Framework metric
	Change in KPI		Special educational needs children supported in	Amended to align with Local Outcomes Framework metric

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			mainstream schools (secondary) (%)	
	Change in wording	Children with an Education, Health and Care Plan (EHCP) with a plan at age 14 for transition into adulthood at age 14 (% of total)	14- to 18-year-olds that require joint transition planning through SEND/adult social care to inform Care Act assessments and support into adult social care (% of total identified as requiring this planning)	Minor amendment to wording to enable more accurate reporting
Safeguard and support the health and wellbeing of Reading's adults and children	New KPI	N/A	Adults whose long-term support needs are met by admission to residential and nursing care homes, for 65 and over (No. per 100,000)	To monitor achievement of objective and project delivery
	New KPI	N/A	Carers supported in last 12 months (No.)	To monitor achievement of objective and project delivery
Ensure Reading Borough Council is fit for the future	Change in wording	Contracts over £125,000 achieving Social Value (% of total)	Contracts awarded this quarter over £125,000 securing a Social Value offer for delivery (% of total)	Minor amendment to wording to enable more accurate reporting
	KPI removed	Resident contacts handled through self service channels (% of total)	N/A – removed	Substantial changes to our digital channels mean it is not currently possible to provide a consistent metric for reporting
	Change in Target	Customer satisfaction with the outcome of contact with the customer fulfilment centre (% 'satisfied' or 'partially satisfied') Targets 25/26 – 90 Targets 26/27 – 90 Targets 27/28 – 90	Customer satisfaction with the outcome of contact with the customer fulfilment centre (% 'satisfied' or 'partially satisfied') Targets 25/26 – 85 Targets 26/27 – 85 Targets 27/28 – 85	Amended to reflect a more realistic target