

Date	Complainant
17/05/2025	REDACTED
23/05/2025	REDACTED
24/05/2025	REDACTED
28/05/2025	REDACTED
28/05/2025	REDACTED
06/09/2025	REDACTED
06/09/2025	REDACTED
12/06/2025	REDACTED
13/06/2025	REDACTED
16/06/2025	REDACTED
18/06/2025	REDACTED
19/6/2025	REDACTED
19/6/2025	REDACTED
22/6/2025	REDACTED
05/07/2025	REDACTED
14/07/2025	REDACTED

30/7/2025	REDACTED
30/07/2025	REDACTED
05/08/2025	REDACTED
05/08/2025	REDACTED
08/08/2025	REDACTED
08/08/2025	REDACTED
08/09/25	REDACTED
08/09/25	REDACTED
12/08/2025	REDACTED
15/08/25	REDACTED
16/08/25	REDACTED
16/08/25	REDACTED
21/08/25	REDACTED
22/08/25	REDACTED
28/08/25	REDACTED
01/09/2025	REDACTED
01/09/2025	REDACTED
02/09/25	REDACTED
03/09/2025	REDACTED
04/09/25	REDACTED
11/09/2025	REDACTED
13/09/25	REDACTED
24/09/2025	REDACTED
02/10/2025	REDACTED

10/09/25	REDACTED
10/10/2025	REDACTED
10/10/2025	REDACTED
13/10/2025	REDACTED
15/10/2025	REDACTED
22/10/2025	REDACTED
22/10/2025	REDACTED
06/11/2025	REDACTED
11/12/25	REDACTED
13/11/2025	REDACTED

14/11/2025	REDACTED
15/11/2025	REDACTED
21/11/2025	REDACTED
24/11/2025	REDACTED
12/03/25	REDACTED
12/03/25	REDACTED
12/12/25	REDACTED
17/12/2025 11:28	REDACTED
01/03/26	REDACTED

01/07/26	REDACTED
01/07/26	REDACTED
03/02/26	REDACTED
04/10/26	REDACTED
27/4/2026	REDACTED
28/4/2026	REDACTED

What happened	Noise	Behaviour
Street as we have a paid performer. He refused to, asked the wardens to go and tell the same thing and he accused me of being racially motivated.	X	X
him a guide. Tried to explain the impact of the volume but he continues.	X	X
Reading BID website—politely engaging with the performers to express our concerns—the excessive volume of their music continues to severely impact our operations. We have repeatedly had to close our doors to reduce the noise level inside the store, which not only creates a poor customer experience but also results in a significant loss of trade.		
We are not alone in facing these difficulties; several neighbouring businesses have expressed similar frustrations. The volume and frequency of these performances are becoming untenable, with a noticeable detrimental effect on customer footfall and staff morale. The current situation compromises our ability to communicate effectively with customers and maintain a welcoming shopping	X	
Notified wardens to speak to person	X	
scream and make noise while filming them. I spoke to him and explained the noise nuisance he promised to stop doing it. He was also given a leaflet. Since this time I have spoken with him MULTIPLE times and there is no change.	X	X
talent.	X	
Group of religious rappers set up on Broad Street so incredibly loud, could not hear customers.	X	
Notified wardens to speak to 2 buskers who were very loud. Both buskers given guide.	X	
Complaint from street trader about persistent street preacher group noise levels. Guides given to XXXX to hand out. When they were confronted the group accused him of being racist.	X	X
scream and make noise while filming them. Wardens spoke to him AGAIN.	X	X
Set up outside Fat Face around 5pm, reduced levels when he saw me but still loud. Wardens spoke with him AGAIN. The noise could be heard inside John Lewis.	X	
Intensity = 7 / 10	X	
very loud. When talking to clients on the phone it is very difficult to hear and concentrate. This particular busker is rather good but it is still loud.	X	
Intensity = 9 / 10	X	
XXXX group outside John Lewis. Incredibly loud. I approached them and tried to talk with them but they could not hear me over the noise. The Wardens also asked them to reduce the noise but they did not listen. At the time we had a Children's Business Fair in the town centre, the noise affected the young people in that area being able to make the most out of the event, and for some it had an adverse effect.	X	X
Outside M&S - 92dBA - would not engage.	X	X

I was walking past Marks & Spencer when I saw a busker, well known in the town centre, repeatedly allowing young girls aged around 13-15 to use his microphone. They were screaming and creating an unpleasant noise. The performer was also taking out his phone to take photos with the girls, putting his arm around them. I approached him and told him that he shouldn't be letting other people use his microphone, and that taking photos with underage girls in	X	X
Email complaint - Who is singing in broad Street today? It's absolutely awful and with the windows open I may jump.... please don't book them again it's like karaoke but without the tune...	X	
The beggars and buskers are what's letting Reading down	X	
Outside John Lewis, recorded at 85dcbL. This is the same busker the Wardens and BID team has spoken to on numerous occasions. Guide given, but ignored.	X	
More needs to be done about busking; maybe getting them to apply for licenses where more control can be had over the buskers without a license	X	
Street preaching outside Santander, 83dcbL recorded.	X	
2 hours. "I can't do my job"	X	
This happens all the time and I can't hear clients on the phone	X	
Same busker as been spoken to loads, think his name is XXXX. Recorded 84dcbL outside John Lewis despite numerous discussions.	X	
Busker singing outside John Lewis sounds really loud	X	
BID	X	
Busker performing outside ITSU, decibel reading sent to BID	X	
Male busking with a violin on broad street outside John Lewis, decibel reading sent to BID	X	
Outside M&S - 87dBA - would not stop performing. I indicated to him to turn it down, this was ignored.	X	X
Outside John Lewis - electric guitar (and skeleton)	X	
Spoke to the guy busking and told him he isn't allowed to let kids sing or screaming into the mic	X	X
XXXX singer very loud outside Primark, I could not stop to talk but indicated he was too loud, he acknowledged this.	X	
spoke to the same busker about the volume of his speaker and he did turn it down no issues	X	
Same XXXX guy hands his mic over to the public, this time an XXXX, shouting into the mic. I approached the busker and asked him why he was not adhering to our multiple requests, he could not answer, just saying he was not giving the mic to kids.	X	
XXXX busking outside John Lewis allowing public to sing with him, decibel reading sent to BID	X	X
Noise volume complaint by a member of the public to RBC, specifically outside John Lewis.	X	
I reminded the busker he isn't allowed to let people sing on his mic. Hopefully he understands my request	X	
Outside M&S, first thing in the morning, I was unable to stop but asked our Warden XXXX to speak with him which he did.	X	
Complaint of noise outside The Ale House. Submitted by Councillor Services, responded to Cllr XXXX by XXXX	X	X

extremely loud low quality speaker and regular busk outside M&S on the high street. The singing is horrendous (basically they can't sing) and the quality of the sound is terrible. I did the chores I needed and just left town. Who is allowing this to happen? I can't remember the day but this happens regularly. I guess it might be considered non PC to ask them to stop? I certainly wouldn't dare	X	
This chap was busking outside John Lewis today. He was going from around 1145 and still at it around 1530. The songs and voice were quite good but the amplification was awful. Extremely intrusive. We sat in an office in HSBC bank for an hour. The member of staff said they hate it and often have to move to back offices to work. We were also in Trailfinders and again the noise was overwhelming. The staff tend not to complain – either they think the busking has been approved or they just don't like to complain – but they don't like it. I didn't approach the busker and ask him about the C of C – I didn't have my RBC pass with me. But personally both my wife and I found it overwhelming and we left the town centre as soon as we had concluded our business. I would support a by-law banning	X	
Around 3.30pm outside Itsu, a very loud busker. He sang really well but so loud that it made it feel uncomfortable to stand around.	X	
Visted HSBC for a business meeting. The meeting took place upstairs in their offices. He was unable to hear prpperly in the meeting room due to the amplification noise of the buskers outside.	X	
Stood on Broad Street outside Fat Face, I was unable to hear while trying to have a conversation with a colleague. The busker was situated directly outside M&S, according to Google maps that is a 21m distance. He is the XXXX busker.	X	
Outside M&S, a young guy singing very loudly. 11:30am. Decibels taken from miniso	x	
Outside John Lewis at the same time as the above, so both were deafeningly loud. XXXX – comes to Reading quite a lot with a guitar	x	
XXXX was stopped on Cross Street by the XXXX to say they have observed, on multiple ocassions, the 'XXXX' busker handing his microphone over to members of the public who then proceed to shout down the microphone, making what is already very loud music almost unbearable. They have also on a number of ocassions seen him doing this with young girls and 'acting inappropriately', hugging them.	X	X
On Broad Street at about 3.30pm the XXXX busker was stood outside Primark, he had handed over his mic to a member of the public who was singing badly at a high volume. I approached him, as I always do, and told him not to do this. He gives excuses that he is not, despite the fact that you are stood in front of it. He has absolutely no regard to anything we ask of him.	X	X
On Broad Street outside John Lewis. I approached [they] with the decibel reading, [they] smiled at me and carried on. Again, absolutely no care for what we are asking.	X	

There is XXXX who regularly stands outside M&S and has apparently been reported by a number of people. [they] is very loud and can almost drown out conversation or if anyone is listening to their own music. Not sure if [they] has a licence but there have been a number of complaints apparently (I was speaking to a member of staff in Sainsburys yesterday and she was saying many people have complained but nothing done). Is [they] able to just turn up and busk or does [them] need a permit from the Council? I tried to report [them] the other week, but couldn't find an obvious link.	X	
an area he never sets up in normally. [their] volume was so loud that it drowned out our entertainers for the event. [they] was asked to stop and he did.	X	
the XXXX busker who is often outside M&S or Sainsbury's central sometimes at lunchtime but also often around 5pm. He is very loud and sings pretty awful songs out of tune. Speaking to staff in Sainsbury's apparently a large number of people have mentioned it and said they've complained to the Council, but nothing has been done. He drowns out any conversation passers by might be having and as I often have headphones in, I can hear him over my own music.	X	
Street every evening, singing XXXX songs at a very high volume. This has become a daily occurrence, almost like a full-time activity. I live approximately 500 meters away in McIlroys Building, and the sound consistently reaches my home, making it difficult to concentrate on work (as I mostly work from home). Could you kindly request [them] to reduce the volume to a reasonable level? P.S. This is not about ethnicity—I'm XXXX myself, just concerned about the noise level and its impact on work.	X	
through the town centre, [they] did not pick out any specific buskers, just saying it was oppressive and made [them] not want to stay too long in the area.	X	
They complained that the buskers set up outside the store are so loud everytime the doors open they cannot hear their customers. Their customers have also often made comments to them about it.	X	
A busker playing loud trumpet from 9 pm onwards well beyond midnight disturbing the sleep.		
Very loud street preachers set up outside Boots on Broad St. I approached them and asks to turn it down but was ignored.	X	
XXXX with a massive speaker pounding out music and preaching .We are a medical practice trying to hear patients requests . This is very distracting while working .	X	

A busker outside M&S / Oracle entrance had a stereo playing karaoke tracks and XXXX was singing along to it using a microphone to amplify [their] voice. I didn't record the decibel level but it was very loud. If I had been accompanied whilst in town, we would have had to stop our conversation as I am sure that we wouldn't have been able to hear each other over the noise. In my opinion, busking should be strictly acoustic. The idea should be that they invite passers-by in to their space by doing a good performance, not forcing their music and singing on everyone as it is currently.		
Buskers outside M&S. Clearly these 2 buskers thought that they were performing at a stadium. It was far too loud	X	
XXXX Busker performing with amplification	X	
There was xxxx singing outside flying tiger at lunchtime today. [they] was very loud and singing out of tune. I have spoken to a number of people in nearby shops who say that they have complained about [them] several times, but XXXX always seems to come back. Earlier this week, there was a XXXX busking and sounded great outside Flying Tiger. This XXXX set up by M&S and was drowning XXXX out. XXXX singing very loudly, medium build wearing bomber jacket with logo on but couldn't read the logo	X	
Very loud busking today.	X	
Very bad busking by XXXX outside John Lewis. Very high amplification making it difficult to hear customers.	X	

Is the busker known?	Decibel Reading
Yes	
Yes	
Yes	
Yes	

Yes	
Yes	83.7
Yes	
	81.9
	87.8
	81.7
	84.8
Yes	87.1
	87.5
	82
	93
Yes	87.8
Yes	91.6
Yes	

Yes	
Yes	
Yes	
	86.4
	80.3
Yes	
Yes	
Yes	99.7

Yes	
Yes	
Yes	
Yes	
Yes	84
Yes	

Yes	
Yes	
Yes	
Yes	
Numerous	
Yes	